



CCI BUSINESS ADVICE HOTLINES

Peel Chamber of Commerce and Industry members are eligible for CCI phone advice on a wide range of issues*

EMPLOYEE RELATIONS ADVICE (ERAC) HOTLINE:

Free and unlimited phone advice and email advice on issues including:

- Employee Pay and Conditions
- Performance Management Queries
- Information on termination
- HR Support (policy, procedure, recruitment)

CCI ERAC Advice Line Hours

Monday - Thursday: 8am - 5pm

Friday: 8am - 4pm

Weekends and Public Holidays: Closed

**Contact CCI's Employee Relations Advice Centre experts now.
Call (08) 9365 7660 or email advice@cciwa.com**

OCCUPATIONAL SAFETY AND HEALTH HOTLINE:

Free and unlimited phone advice and email advice on issues including:

- Injured employee management and workers' compensation claims
- Risk assessments
- Worksafe Inspector visits
- Developing and implementing a safety system

CCI Safety and Risk Advice Line Hours

Monday - Thursday: 8am - 5pm

Friday: 8am - 4pm

Weekends and Public Holidays: Closed

**Contact CCI's Occupational Safety and Health specialists now.
Call (08) 9365 7415 or email osh@cciwa.com**



CCI provides that sounding board and sound advice on business challenges and issues.

PETER ADDISON
BUSINESS DEVELOPMENT MANAGER, ANALYTICAL REFERENCE LABORATORY

CCI offers a wide range of business services. Contact the CCI Membership Team:
call (08) 1300 4 22492 or email membership@cciwa.com



SERVICES AVAILABLE TO CCI MEMBERS

EMPLOYEE RELATIONS ADVICE AND SERVICES

Employee Relations Advice Centre (ERAC)

Included in most CCI membership packages, we provide free, accurate and timely advice over the phone.

Employee Relations Consulting

We provide practical, cost-effective industrial relations and HR solutions for employers.

Safety and Risk Services

- FREE telephone advice on occupational safety and health (OSH) and workers' compensation issues
- Discounted professional OSH consultancy, customised training courses, business briefings and workers' compensation training courses
- Collective representation in state and federal lobbying activities

Business Law WA

We are a leading-edge law firm that provides clients with pragmatic solutions to their commercial problems. Our hands-on approach results in comprehensive solutions for your workplace issues.

Construction Services

Do you understand your rights and obligations when it comes to State and Federal Building Codes? CCI's Construction Services consultants can help by offering extensive, independent and practical support.

INTERNATIONAL TRADE AND INVESTMENT CENTRE

We are your first port of call for information and advice on importing and exporting. Our team of trade specialists provide advice on all aspects of international trade.

EDUCATION SERVICES

Students@CCI

We provide a forum for the future workforce and offer a range of services and tools to help the transition from student to employee.

Education Development Fund (EDF)

CCI Members have the opportunity to make a voluntary contribution to the Education Development Fund when they pay their annual fees. Thanks to the generosity of our Members, our future workforce is being given a chance to flourish.

WORKFORCE DEVELOPMENT

Workplace Integrated Learning (WIL)

WIL provides students with career-building educational experiences in work environments by facilitating connectivity between employers, students and universities.

Graduates in Business

Graduates in Business involves CCI employing graduates for a three-year program and seconding them to participating host companies for six months at a time.

APPRENTICESHIP SUPPORT AUSTRALIA

We help employers navigate the apprenticeship and traineeship process by providing free information, advice and administrative assistance in selecting training options and maximising their benefits.

INDUSTRIAL TRAINING INSTITUTE

We are a fully-compliant Registered Training Organisation (RTO) and a provider of apprenticeship training for the electrical, mechanical and fabrication trades.

INDUSTRY ASSISTANCE

WA Works

WA Works is an expanded suite of tools and publications designed to empower and inform players in the state's key growth sectors: resources, energy, construction, infrastructure and defence.

Project Connect

We make it easier for project developers and quality WA project suppliers to do business together.

Industry Capability Network of Western Australia (ICNWA)

The Industry Capability Network (ICN) makes it easier for project developers and quality Australian project suppliers to do business together.

Entrepreneurs' Programme

As a Federal Government initiative, we provide a comprehensive business review for businesses across a range of industry sectors that help you develop business growth strategies.

ADVOCACY

Economics

Our economists keep Members ahead of the pack with their knowledge of how the economy is evolving and the impact it may have on their business.

Policy

The advocacy team works to influence policy to help make WA a world-leading place to live and do business. We coordinate and communicate the views of our members to policy-makers and ensure the interests of the business community are top of the agenda.

EVENTS AND TRAINING

Events, Functions and Sponsorship

We provide opportunities for Members and clients to network and build relationships, keep abreast of important business issues and access respected and influential business leaders.

Training Services

We deliver customised, public schedule, onsite and tailored learning solutions for businesses and individuals. Our programs are designed to extend learning beyond the classroom, providing participants with practical skills, knowledge and tools to enhance workplace performance.

*Free for Essential Members.

